



ACCESS PARATRANSIT ADVISORY COMMITTEE

DATE: Monday, May 10, 2021

TIME: 6:00 PM – 7:30 PM PST

LOCATION: Zoom Meeting Recording

<https://zoom.us/rec/share/lcyu7i6z2YrRL1kW8SY6S8mybkN3oH38DvSsmTxcy6shi2JZ4XYGYcgABbQ879o.CVnAhRhaf--BHC2o>

Link expires 6/19/2021

APAC MEMBERS: Clark Matthews, Dorene Cornwell, Deborah Artis, Colleen Malone, Kristina Sawyckj, Christina Schaefer, Joe Welinske

Absent: Ginger Kwan, Jamilah Ibrahim, Leonard Williams,

METRO STAFF: Gunner Scott, Ashish John, Gwen Clemens,

KING COUNTY STAFF: Brian Camozzi

GUESTS: John Gray, MV; Mike, MV

Facilitator/ Presenter	Topic																						
Gunner Scott	1. APAC Member Update Summary David Egan has stepped off APAC and Jamilah Ibrahim has stepped down has vice-chair. Executive committee will extend invitation to runner up from the APAC election for vice-chair Leonard Williams is still on leave																						
	2. Results of survey of Access projects for APAC workplan Summary Top 3 projects for 2021:																						
	<ul style="list-style-type: none"> • Post Trip survey results • Mystery Rider Creation • Pilot Project Creation 																						
	<table border="1"> <thead> <tr> <th># of Votes</th> <th>Item/Topic</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Annual/Ongoing survey creation (Quarterly)</td> </tr> <tr> <td>1</td> <td>Annual/Ongoing survey results (Quarterly)</td> </tr> <tr> <td>1</td> <td>Post trip survey creation (As needed)</td> </tr> <tr> <td>2</td> <td>Post trip survey results (Monthly)</td> </tr> <tr> <td>2</td> <td>Mystery rider creation (As needed)</td> </tr> <tr> <td>1</td> <td>Mystery rider results (Monthly)</td> </tr> <tr> <td>1</td> <td>Service changes (As needed)</td> </tr> <tr> <td>1</td> <td>Policy and Procedure changes (As needed)</td> </tr> <tr> <td>2</td> <td>Pilot project creation (As needed)</td> </tr> <tr> <td>0</td> <td>Pilot project testing (As needed)</td> </tr> </tbody> </table>	# of Votes	Item/Topic	1	Annual/Ongoing survey creation (Quarterly)	1	Annual/Ongoing survey results (Quarterly)	1	Post trip survey creation (As needed)	2	Post trip survey results (Monthly)	2	Mystery rider creation (As needed)	1	Mystery rider results (Monthly)	1	Service changes (As needed)	1	Policy and Procedure changes (As needed)	2	Pilot project creation (As needed)	0	Pilot project testing (As needed)
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<p>Ashish John and John Gray</p>	<p>Mystery Rider Project</p> <p>Summary Provided overview of the new program – “Trained riders take trips on Access and evaluate the driver, vehicle, ride and the service.” Request to recruit mystery riders from APAC and Access riders</p> <p>Questions brought up by APAC members: Do you mystery riders have to pay for the ride? Will mystery riders be compensated? Are there blind/low vision mystery riders?</p> <p>Questions for APAC members from Metro about evaluating the program: What do you think works with this program? What would you change or add? Who should be recruited? What are the benefits of the mystery rider program?</p> <p>Action APAC members interested in being a mystery rider and Metro will connect APAC members, Doreen, Christina, Kristina, Colleen, Deborah, with MV about the training and next steps</p>
<p>Ashish John</p>	<p>KPI Dashboard</p> <p>Summary Provided an overview of KPI from March</p> <p>Action APAC requests to see the KPIs quarterly in order to compare across several months and have time on agenda to review.</p>
<p>Kristina Sawyckyj</p>	<p>Old business and closing</p> <p>Request to have Puget Sound Regional Council come to present on and engage regarding PSRC’s Coordinated Mobility Plan for People with Special Transportation Needs</p>

Next Meeting: June 14, 2021